AMENDMENTS TO THE CLAIMS:

This listing of claims will replace all prior versions, and listings, of claims in the application:

- 1. (Original) A method of generically defining attributes of a serial number format, the method comprising defining a serial number mask that characterizes the serial number format, and providing the serial number mask with at least a first character that describes variables of the serial number format.
- 2. (Original) A method according to claim 1, further comprising providing the serial number mask with a second character that describes a check digit of the serial number format.
- 3. (Original) A method according to claim 2, further comprising providing the serial number mask with a third character that describes constants of the serial number format.
- 4. (Original) A method according to claim 2, further comprising attaching a check digit algorithm to the serial number mask, wherein the check digit algorithm defines a manner of calculating the check digit of a particular serial number.
- 5. (Original) A method according to claim 4, further comprising defining the check digit algorithm with six arguments, including starting position, ending position, direction, multiplier, multiplier position, and multiplier reduction.
- 6. (Original) A method according to claim 1, wherein the step of providing the serial number mask with at least a first character comprises providing the serial number



mask with a plurality of the first characters corresponding to a number of variable digits in the serial number format.

- 7. (Original) A method according to claim 6, further comprising providing the serial number mask with a fourth character that describes a special constant identifier.
- 8. (Original) A method according to claim 7, wherein the special constant identifier is one of a UPC code for a product, a model number for the product, and a vendor specific code for the product, and wherein the fourth character is different for each different special constant identifier.
- 9. (Original) An information processing system having a product registration database containing information on purchased products and return criteria for purchased products, the information processing system storing said information by product serial number according to a serial number mask that characterizes a format of the serial number, wherein the serial number mask includes at least a first character that describes variables of the serial number format.
- 10. (Original) An information processing system according to claim 9, wherein the serial number format for each purchased product comprises an associated serial number mask.
- 11. (Original) An information processing system according to claim 9, wherein the serial number mask further comprises a second character that describes a check digit of the serial number format.

- 12. (Original) An information processing system according to claim 11, wherein the serial number mask further comprises a third character that describes constants of the serial number format.
- 13. (Original) An information processing system according to claim 9, wherein the serial number mask comprises a plurality of the first characters corresponding to a number of variable digits in the serial number format.
 - 14. (Cancelled).
- 15. (Original) A method of reducing improper returns of consumer products, the method comprising:

receiving serial number formats of the consumer products;

defining serial number masks that characterize the serial number formats, respectively;

providing the serial number masks with at least a first character that describes variables of the serial number format; and

storing a product registration program that effects storing and maintenance of a product registration database at a time of product purchase in accordance with the serial number masks.

16. (Original) A method according to claim 15, further comprising providing the serial number mask with a second character that describes a check digit of the serial number format.



- 18. (Original) A method according to claim 16, further comprising attaching a check digit algorithm to the serial number mask, wherein the check digit algorithm defines a manner of calculating the check digit of a particular serial number.
- 19. (Original) A method according to claim 18, further comprising defining the check digit algorithm with six arguments, including starting position, ending position, direction, multiplier, multiplier position, and multiplier reduction.
- 20. (Original) A method according to claim 15, wherein the step of providing the serial number mask with at least a first character comprises providing the serial number mask with a plurality of the first characters corresponding to a number of variable digits in the serial number format.
- 21. (Original) A method according to claim 20, further comprising providing the serial number mask with a fourth character that describes a special constant identifier.
- 22. (Original) A method according to claim 21, wherein the special constant identifier is one of a UPC code for a product, a model number for the product, and a vendor specific code for the product, and wherein the fourth character is different for each different special constant identifier.